

# **Monthly Website Maintenance**

### **Services Provided:**

Daily	Weekly	Monthly
Tech support for any ad hoc issues or questions. Plus always-on: • Security Scans • Uptime monitoring • Performance monitoring • Link Monitoring	Safe Plugin Updates: We create a backup prior to updates and restore if there are any conflicts or issues	Reporting: Get insights into website performance

#### Communication

Email and dedicated Slack channel.

#### **Response times**

Standard office hours are Monday to Friday, 8am to 6pm, Eastern. Within office hours: 1 hour Outside office hours: 8 hours

\$800/month

## **Payment Schedule**

Billed 1st of the month each month.

Cancel at any time with 30 days written notice.